



**ROYAL FREE LONDON**  
**PRIVATE PATIENTS**  
investing in the NHS

# Attending Your Out-patient Appointment in the Lyndhurst Rooms

During COVID-19

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During these times, Royal Free London – Private Patients Unit likes to still meet the healthcare needs of our patients and ensure that their journey with us is as safe and undisruptive as possible. Our virtual appointments are in situ and are supported by face to face appointments for those who need to attend the hospital.

In order to provide face to face appointments in line with the trusts strict IPC (Infection Prevention Control) measures the precautions shown here are in effect:

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1. Please do not arrive early for your out-patient appointment. Only arrive five minutes prior to allow for screening and registration.



2. All patients and staff must wear a face mask.



3. You will be greeted at the entrances on the ground floor by a hospital security guard who will provide you with a disposable surgical grade mask; you must wear this mask for the entirety of your visit at the hospital. Please do not remove the mask unless your consultant advises you otherwise. Please dispose of your mask into the clinical bins in the hospital when you leave.





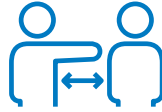
4. Prior admission to the waiting area, a member of Lyndhurst Rooms staff will need to undertake a temperature check and COVID-19 patient screening and triage questionnaire. If your temperature is higher than 37.5 you will not be attending your appointment.



5. Only patients can enter the hospital. Family and friends will not be permitted to enter the site unless a carer is needed.



6. Contact details for patients and accompanying person will be recorded in case they are needed for contact tracing.



7. Please ensure you maintain social distancing while inside the hospital and adhere to the guidance we provide while onsite.



8. You must ensure you stay behind the screens in the out-patient area.



9. The consultation rooms are cleaned between each appointment.



If you develop COVID-19 symptoms or test positive for the virus, please contact the out-patients team on **020 7830 2010** and they will advise you on how to move forward with your appointment.

T: **020 7317 7751**

W: **[royalfreeprivatepatients.com](https://royalfreeprivatepatients.com)**

E: **[rf-tr.privateenquiries@nhs.net](mailto:rf-tr.privateenquiries@nhs.net)**

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